

RADCAST # 3

CLINICAL BEHAVIOR

Hi I'm Sally & welcome to Radcast on Clinical Behavior. In this podcast we will be using real situations. Only the names have been changed to protect the guilty.

Two of our students have just graduated and are now looking for their first job. Let's listen to the end of their interview:

Interviewer: Candy, I see that you have good clinical skills. However, I noticed that you have missed a few days of clinic every quarter, and were frequently late. If we hire you, how can we count on you to be reliable?

Candy: Duh, that was in school, and, like, I wasn't being paid. But, I promise you can count on me as an employee.

Interviewer: Thank you very much. I think this will conclude our interview.

Now let's listen to Shanika's interview:

Interviewer: Shanika, I'm very impressed with your clinical skills. You've demonstrated that you are a team player, get along well with others, and I'm very impressed that you had perfect attendance.

Shanika: I'm glad you noticed that because I knew I was an important member of the team.

Interviewer: Shanika, I think that you can expect a call.

Who would you hire?

You can see that employers look for specific qualities, and your 2 years in clinic are a big part of your interview.

Let's look at some of the student clinical behaviors which will affect your chances of getting that job.

Remember, you will be judged on what you did as a student.

The TOP THREE CLINICAL BEHAVIORS that employers ask about our graduates:

1. Are they a Team Player?
2. Are they Reliable?
3. What are their Clinical Skills?

ARE THEY A TEAM PLAYER?

Team players treat people with respect.

Team players do what is asked, no matter how basic the task.

Team players willingly accept suggestions.

Clinic situation 1:

You are a second quarter student, and the machine has 4 new starts today. The therapist says, "We are so slammed today, I just want you to run films."

"I know how to run films, I'm paying to learn new stuff, not to run more films."

"I can see how I can help you by running the films today."

Which response will get you the job?

ARE THEY RELIABLE?

Reliable people get to the clinic on time and are seldom absent.

Clinic situation 2:

You arrive at the clinic on a snowy day, and the therapist says, “Wow, I didn’t expect you to come in, but I’m delighted that you did. Half of our staff cannot make it in today, so we really can use your help.”

How would that therapist rate you on reliability?

WHAT ARE THEIR CLINICAL SKILLS?

People with good clinical skills always work on improvement.

Clinic situation 3:

Joe is having trouble learning to use the pendant. The tx. room is not being used during lunch time. Joe meets his friends for lunch every day, and returns just before the first afternoon patient comes.

How would you rate Joe on clinical initiative?

Outro: Remember, your 2 years in the clinic are a job interview. Want to make a good impression? Here are some quick tips:

1. Don’t argue. Do get along well with others
2. Don’t miss clinic. Do be reliable.
3. Don’t waste time in clinic. Do work on clinical skills.
4. Don’t argue. Do accept suggestions.
5. Don’t ask questions in front of the patient or when the therapist is busy. Do ask questions at slow times.
6. Don’t say, “But at the other clinic, we did it this way...” Do it their way.